ECM3159 UNIVERSITY OF EXETER COLLEGE OF ENGINEERING, MATHEMATICS AND PHYSICAL SCIENCES ENGINEERING

Management of Processes and People

Module Convenor: Dr Martino Luis

Duration: TWO HOURS

January 2020

Answer ALL questions in Section A (67%) and any ONE of the two questions in Section B (33%).

Materials to be supplied:

Answer books
Formula sheet
Table of factors for control charts

Materials to be supplied on request:

Graph paper

Approved calculators are permitted.

This is a **CLOSED BOOK/NOTE** examination.